

COPIC provides medical professional liability insurance and is recognized for its industry-leading patient safety and risk management programs.

Our focus is on helping you prevent claims from occurring—COPIC offers trusted guidance, professional education, proven resources, and extensive support to address today's challenges.

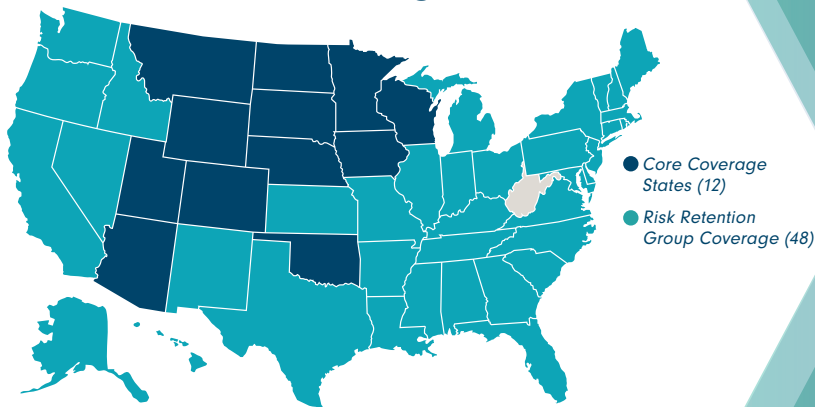


12,000+
physicians

170+
medical facilities
and hospitals

**choose COPIC
as their partner**

COPIC Coverage Area



Unparalleled Defense

88% of claims are closed without any payments made

27% less time to resolve a claim when compared to the national average= less time and energy spent dealing with a claim

30% fewer claims than the national average

Care for the Caregiver[®]—Peer support program to help deal with the emotional challenges of a lawsuit

Key Services and Programs

Access to a team of 8+ physicians, in-house attorneys, top defense counsel, specially trained medical professionals, and claims and HR specialists available to provide trusted guidance.

The following are no-cost benefits provided to COPIC insureds:



Direct access to experts

- 24/7 hotline staffed by experienced physicians
- Our Legal team helps navigate regulatory, legal, and business compliance issues
- More than 1,000 inquiries handled each year on issues from HIPAA guidelines to managing medical records



3Rs Program

- Helps deal with unexpected outcomes by supporting open communication between providers and patients
- Recognized by *Health Affairs* and *The New England Journal of Medicine* as a benchmark in communication and resolution programs



On-site reviews

- COPIC comes to you for an independent evaluation of your systems and processes
- Focus is on identifying high-risk areas, then implementing best practices and a customized plan to address these
- Each year, more than 2,000 providers are part of these reviews



HR Services

- Seminars, customized trainings, and resources that offer guidance for dealing with complex human resources issues
- HR Helpline—one-on-one consultation with an expert

Your Education Partner

High-quality, meaningful education provided at no cost; participation may apply toward premium discount and many activities qualify for CME or CNE credit.

350+

in-person
seminars and over

45

on-demand courses
offered each year

Annual Symposium and
Forum conferences that
cover current trends and
feature national experts



Timely topics such as:

- Managing opioids
- Errors in cognition
- EHR risks
- Combating burnout
- Liabilities with advanced practice providers



COPIC is a hub for
professional education
and a CME and CNE
accredited provider.

Investment in the Health Care Community

- Year-long, dedicated focus on monitoring legislative and regulatory issues that impact health care
- COPIC's Resident Rotation program has been recognized as a benchmark in educating medical residents
- Named one of the 50 most community-minded companies in Colorado as a Civic 50 honoree.

More than

\$9M

in funding has been provided
by the COPIC Medical
Foundation



Comprehensive Policies

- Defense cost coverage for governmental investigations, medical board inquiries, disciplinary proceedings, and billing fraud and abuse investigations
- Embedded cyber liability coverage that includes tools and resources to help safeguard information and respond in the event of a ransomware attack.

Financial Strength

- "A" (Excellent) rating from A.M. Best for 20 consecutive years
- To date, COPIC has provided more than \$291 million in distributions to our insureds

Testimonials

"We use COPIC all the time for making decisions about credentialing, physician problems, and what is a reasonable procedure at my surgery center. A great resource that's always available."

"Availability, integrity, and forthrightness. I trust that COPIC has my best interests in mind."

"I will definitely stay with COPIC. They are heads above anyone else with their focus on prevention, keeping costs low, being transparent with costs and being physician-centered."

Contact

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Or contact your agent to
find out more about us.

Endorsed by: Colorado Hospital Association • Colorado Medical Society • Iowa Medical Society • Minnesota Medical Association • Nebraska Medical Association • North Dakota Medical Association • South Dakota State Medical Association • Utah Medical Association